

Using the Transportation Benefit

Broker use only.

eternalHealth has partnered with **NationsBenefits**® to provide eligible members with Transportation and Non-Emergency Medical Transportation (NEMT) to and from dental appointments and the pharmacy. Getting to appointments and maintaining health has never been easier.

The Benefit Includes:



Advance Scheduling

Book rides up to **48 hours in advance** to guarantee transportation is ready when needed.



Seamless Door-to-Door Service

Enjoy convenient pick-up from the members home and drop-off at the appointment location.



Flexible Ride Options

Choose a vehicle that best meets the members needs—including wheelchair-accessible vans or rides for members with mobility devices.



Real-Time Ride Updates

Get text messages or app notifications when the driver is on the way and when they arrive. Track the ride on the map in the **Benefits Pro**® App.



Return Ride Support

Schedule a return trip ahead of time—or use the “will-call” option when ready to go home.

(888) 617-0350 (TTY: 711) | [eternalHealth.NationsBenefits.com](https://eternalhealth.nationsbenefits.com)

Member Service Specialists are ready to serve you

October 1st – March 31st 8am – 8pm, local time | 7 Days a Week

April 1st – September 30th 8am – 8pm, local time | Monday – Friday

Language support services are available free of charge.



Plan Information

Plan Name	Ride Limit	Mileage Limit
eternalHealth Forever (HMO)	36 one way rides annually	60 miles each way
eternalHealth Freedom (PPO)	24 one way rides annually	60 miles each way
eternalHealth Give Back (PPO)	12 one way rides annually	60 miles each way
eternalHealth Horizon (HMO)	24 one way rides annually	60 miles each way
eternalHealth Grand Give back (HMO)	12 one way rides annually	60 miles each way
eternalHealth Valor Give Back (HMO-POS)	24 one way rides annually	60 miles each way
eternalHealth + Fry's Medicare Advantage (HMO)	36 one-way rides annually	60 miles each way

(888) 617-0350 (TTY: 711) | eternalHealth.NationsBenefits.com

Member Service Specialists are ready to serve you
 October 1st – March 31st 8am – 8pm, local time | 7 Days a Week
 April 1st – September 30th 8am – 8pm, local time | Monday – Friday
 Language support services are available free of charge.



eternalHealth is an HMO plan with a Medicare Contract for HMO, HMO-POS and PPO offerings. Enrollment in eternalHealth depends on contract renewal.

©2025 NationsBenefits, LLC. All rights reserved. NationsBenefits is a registered trademark of NationsBenefits, LLC. All other trademarks shown are the property of their respective owners.

9015-86748-00

Y0160_NBTF262_C